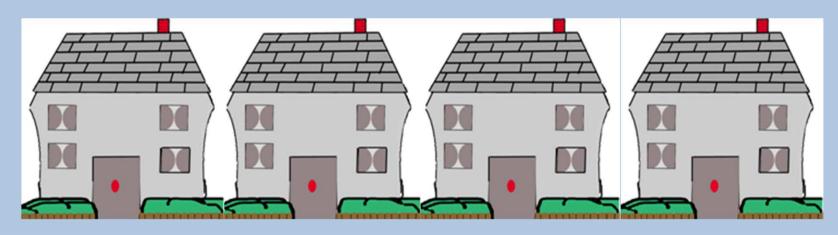
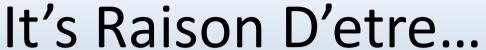
The Introduction of a Social Lettings Agency in Monmouthshire







MLS









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Context and Background.....The Challenges

Statutory Duty / Increasing Service Demand

- The Duties under the Housing (Wales) Act 2014
 - To accommodate and prevent homelessness

Reluctant Landlords

- Protect their investment
 - Rental income
 - Market rent v LHA
 - Property Security
- Worry & Stress
 - Challenging client base
 - No Support -'Dumping'

Marginalised Client Group

- In receipt of Housing Benefit
 - LHA
- ➤ High Market Rents
 - Market Rent V LHA
- ➤ Upfront fees and Costs
 - Admin Fees
 - RIA
 - Deposit/ Bond





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The How... MLS Monmouthshire Letting Service (MLS) Branding & Packaging: what we currently do Care & Support, Advice and Assistance Find a Tenant / Tenant Introduction Housing Benefit Support Tenant Related Support **Incentives** • Property Management Services Mitigate Risk Landlord Related Services





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